

A History of Service

Wesley Family Services is a comprehensive human service agency that provides a wide variety of programs, services, and activities for children, families, and adults living in the Western Pennsylvania region. We remain committed to our mission...

To empower children, adults and families by providing transformational care.

Our services are developed in accordance with national service organizations, the Alliance for Strong Families and Communities, and the National Council for Community Behavioral Health and are accredited by the Council on Accreditation of Services for Families and Children. Certification by the Council on Accreditation means that Wesley Family Services meets the highest national standards for professional performance in human services.

Personnel policies, procedures, and practices are designed and implemented to prohibit discrimination on the basis of race, color, religious creed, disability, ancestry, national origin, age, sex, or sexual orientation.



Community Health Worker

Empowering People. Strengthening Communities. Transforming the Future.

Every day, the caring, highly trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When you or a loved one needs help, we'll be there.



**For more information about the
Community Health Worker program,
please call**

412-930-9917

www.wfspa.org

Providing
opportunities
and support to
individuals by assisting
them in achieving overall
health and wellness.



**Wesley
Family
Services®**



Program Overview

The Community Health Worker program is a community-based program. The goal is to have a close understanding of the community that they serve and build trusting relationships with community members, including those from diverse backgrounds, and to connect those individuals to resources and care. The CHW is designed to patiently coach and support individuals as they work towards health care goals by addressing Social Determinants of Health (SDOH) needs.

Responsibilities include but not limited to: provide referrals and linkages to address SDOH, identify individuals who qualify for Medical Assistance and assist them through the process, assist with scheduling health care appointments and/or finding a primary care physician.

Goals and Activities of the Community Health Worker

The CHW and individuals will work together to help meet any identified SDOH needs.

- Completion of SDOH
- Referral and linkages to services and resources
- Identify who qualifies for Medical Assistance and assist through application process
- Identify gaps in care to health-related services
- Assist with scheduling appointments if needed
- Promote wellness by encouraging cultural competence among health professionals and serving vulnerable populations
- Help individuals manage chronic conditions through education about their treatment plan with their providers
- Assist individuals obtain preventive services by referring and linking to primary care physician
- Build relationships and interact professionally with local health and social services providers
- Offer flexibility in scheduling to meet an individual's needs

Program Hours of Operation

Normal program hours are from 9:00 a.m. to 5:00 p.m., Monday through Friday. CHW is available to assist individuals during other hours (e.g. evenings and weekends) in non-emergency situations.

Population served: Allegheny County

Office location:

Wesley Family Services New Kensington Office
1045 4th Ave
New Kensington, PA 15068

Contact Information

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