

Free Medical Shuttle

Disclaimers

- This service is available to all adult patients who utilize facilities in New Kensington, Arnold, Parnassus, Lower Burrell and Vandergrift.
- Pick up at your residence only, transport to appointment and return to your residence.
- We are not an Emergency transportation taxi. If you are in an emergency situation, dial 9-1-1.
- Our staff is not trained to complete medical emergency procedures.
- Our transportation service has the discretion to cancel transportation due to inclement weather.
- This is curb to curb service. Staff are not permitted to enter homes, or to assist patients in the absence of their crutches, canes or walkers during the entering/exiting of the vehicle.

We do not operate during these holidays:

- Easter
- Thanksgiving (includes the Friday after Thanksgiving)
- New Year's Day
- Christmas* (Includes December 24, 25, and 26)
- Martin Luther King Day
- Memorial Day
- Independence Day—4th of July
 - Labor Day
 - No weekend transportation available



**Empowering People.
Strengthening Communities.
Transforming the Future.**

Every day, the caring, highly trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When you or a loved one needs help, we'll be there.



**For more information about the
Westmoreland County Free
Medical Shuttle program, call
724-895-8214**

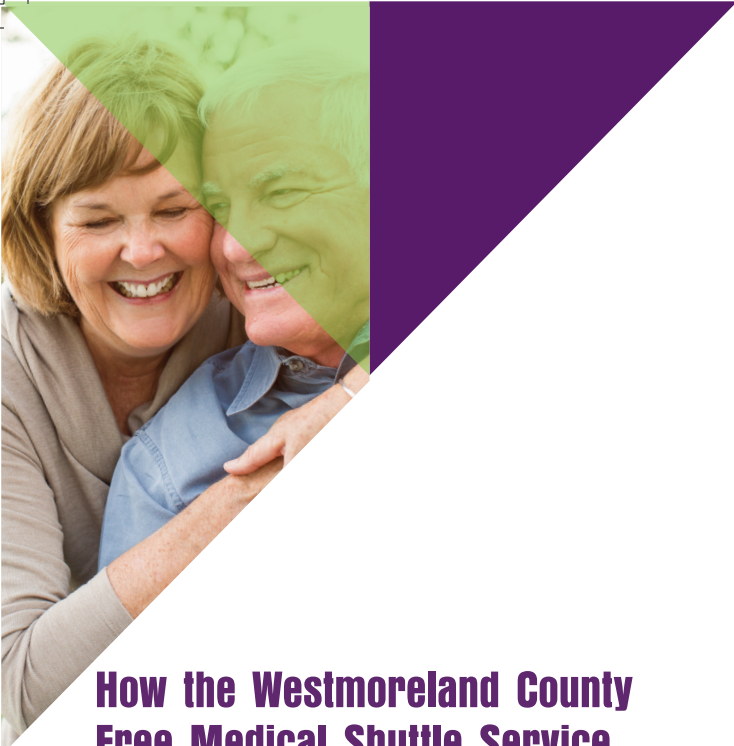
www.wfspa.org

**Westmoreland County
Free Medical Shuttle**



A Free Rides Program providing non-emergency medical transportation service for adult residents to facilities in Westmoreland County.





How the Westmoreland County Free Medical Shuttle Service Works

- 1 Call us as soon as possible to schedule a ride.
- 2 **Our phone number is 724-895-8214.**
- 3 You, or your doctor's office if located in New Kensington, Arnold, Parnassus, Lower Burrell or Vandergrift, can call to schedule your ride.
- 4 Please be ready one hour prior to your appointment.
- 5 If an escort is going with you, that person can ride for free.
- 6 Patients may utilize our services multiple times for one way as well as roundtrip needs throughout the year.

Cost of Service

The service is free of charge to patients and their escorts.

Hours of Operation

The Westmoreland County Free Medical Shuttle operates from 7:00 am (or earlier if needed) to 5:00 pm Monday through Friday.

If staff is unable to answer your call, please leave a message with your name and phone number. We are committed to returning your call in a timely manner.

Our phone number is 724-895-8214.

Geographic Locations Served

The Westmoreland County Free Medical Shuttle service will pick up and drop off in the following locales only:

- Arnold
- Lower Burrell
- New Kensington
- Parnassus
- Vandergrift

Benefits of Using the Free Medical Shuttle

- Our drivers adhere to a higher standard of professionalism.
- Your wait time from time of call to pick up after appointments is reduced.
- As needed, staff will assist patients in and out of the vehicle and onto and off curbs.
- While transporting individuals in our vehicle, our drivers are not to deviate from the course other than to drive them home or directly to their medical appointment. No exceptions.
- The Shuttle's cell phone is hands-free use.
- Our vehicle is cleaned regularly and our drivers are not permitted to eat or smoke in the vehicle.

*** Please note: our shuttle is not handicapped accessible.**

For Additional Information

For additional information about the Westmoreland County Free Medical Shuttle, please call **724-895-8214**.

