



Wesley Family Services: Stronger. Resilient. Together. The partnership between you and our staff members is not only critical in terms of services, but in terms of health and safety during this pandemic. We acknowledge that this is a shared responsibility and we need your assistance to be successful. We are committed to providing a safe environment and have increased safety measures for your continued wellness.

Throughout the pandemic, our focus has remained the same - *'Empowering Children, Adults and Families by Providing Transformational Care'* by the following:

- 1** Keep all consumers and staff safe and healthy, given all our environments
- 2** Provide consumers with the services they need
- 3** Adapt our programs by using Continuity of Care Plans
- 4** Maintain a fiscally sustainable and responsible organization



Consumer and Staff Screenings

Consumers and Staff complete a Covid-19 Pre-screening before coming on site, and are asked to stay home if they are showing symptoms of Covid-19. If staff have symptoms, been exposed to Covid-19, or have high risk travel, their work status is evaluated. Depending on the situation, staff may need to quarantine, and/or work from home using Telehealth, or reschedule appointments.

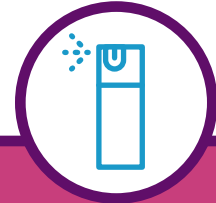
Exposure to Covid-19 is defined by the CDC as being within 6 feet, with or without masks, for 15 consecutive minutes or more, with a probable or presumed Covid-19 person. For confirmed positive Covid-19 exposure, the definition of within 6 ft with or without masks, for 15 cumulative minutes applies.

Temperature checks will occur for all Group sessions consumers.



Personal Protective Equipment (PPE)

Masks are optional for both staff and consumers. Consumers have the right to ask staff to wear masks during appointments. Please discuss any additional masking protocols during your pre-screening call for your appointment.



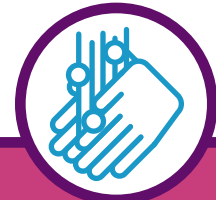
In-Depth Cleaning

CDC guidelines are followed for cleaning, including wiping surfaces after use, and using sprayers to clean meeting and waiting rooms.



Social Distancing

All individuals will follow physical distancing guidelines as posted on site, 6 feet apart unless otherwise specified. Floor decals and other markings will be designated in waiting and meeting rooms. To reduce the amount of people in the building, please avoid having people with you who are not critical to your appointment.



Education and Training

Staff are educated in safety protocols and trained on safety equipment. CDC guidelines are followed with our protocols being updated when new information occurs. At this time: washing hands, wearing masks, and social distancing are the best ways to reduce the risk of catching the virus.

Thank you for your help in keeping us all safe. We strongly believe that every person has value, is resilient, and that together we can create a safe haven in which it is our privilege to serve you.