

More Ways to Volunteer at Wesley Family Services

Neighborly Volunteer Services

In Service of Seniors: Pittsburgh and Open Your Heart to a Senior volunteers are connected with older adults in their neighborhood to provide practical supports, e.g., rides to appointments, help with grocery shopping, and friendly visiting. Services are offered free of charge to Allegheny and Westmoreland County residents age 60+.

Phone: 412.345.7420 (Alleg.Co.);

724.205.6282 (West.Co.)

Email: ISOS@wfspa.org (Alleg.Co.);

OYHS@wfspa.org (West.Co.)

Website: www.wfspa.org



**Empowering People.
Strengthening Communities.
Transforming the Future.**

Every day, the caring, highly trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When someone in our community is in need, our volunteers are there to help.



**For more information about
PA MEDI Volunteer Opportunities, call:**

412-661-1438

www.wfspa.org



pennsylvania

Medicare Education and Decision Insight

**PA MEDI Medicare
Counseling Volunteers**

Looking for a
rewarding challenge?
Like helping others?
Interested in health care
issues? If so, we're looking
for a volunteer like you!



**wesley
family
services**





PA MEDI PROGRAM

Pennsylvania Medicare Education and Decision Insight (PA MEDI) is Pennsylvania's State Health Insurance Assistance Program. PA MEDI is a free service, designed to help Pennsylvanians understand their health care options. Its mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits. In Allegheny County, the PA MEDI program is operated by Wesley Family Services in partnership with the Allegheny County Area Agency on Aging.

PA MEDI assists clients through one-on-one counseling sessions to:

- Help them understand their Medicare and Medicaid benefits
- Inform them of their choices about healthcare coverage
- Identify other available medical assistance programs
- Assist in completing benefit applications

"Life's most persistent question is, what are you doing for others?"
...Martin Luther King, Jr.

Opportunities for PA MEDI Volunteers

PA MEDI offers interested individuals a variety of opportunities to get involved as a volunteer, from assisting with important administrative functions to becoming a trained certified counselor. All training to become a volunteer is free of charge.

Common volunteer roles include:

- **Counselor:** direct discussions with beneficiaries, caregivers, and/or family members about their individual Medicare and health insurance situation.
- **Presenter:** presenting Medicare and program information to groups
- **Exhibitor/Information Distributor:** staff information kiosks or exhibits at events to provide general information to the public
- **Administrative Support:** copying, filing, data entry, and placing outbound calls

For volunteers with an interest in an ongoing commitment, all opportunities require weekday (Monday - Friday daytime hours) availability. The level of commitment can be whatever you choose, but a counselor requires a minimum of four hours per week while training to be a Certified PA MEDI Counselor.

Connect and Apply

PA MEDI Volunteers should have a general interest in the healthcare system, enjoy problem solving, have good communication skills, and be reliable.

If you are ready to become a PA MEDI volunteer, please contact us to receive your PA MEDI Interest Packet in the mail.

Phone: 412.661.1438

Email: PA.MEDI@wfspa.org

Website: www.wfspa.org

Address: 221 Penn Ave, Pittsburgh, PA 15221

Please Note: Individuals who are licensed and active insurance agents or brokers **are not** permitted to volunteer for the PA MEDI program.

Effective July 1, 2021 APPRISE is now Pennsylvania Medicare Education and Decision Insight, PA MEDI – *Same Program, Same Services for Pennsylvania's Medicare Beneficiaries, now with a New Name."*



This project was supported, in part by grant number 90SAPG0059-02-00 from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

