



wesley family services[®]
Stronger. Resilient. Together.

**Wesley Family Services – IDD Residential
Visitors Policy – Green Phase
Updated – 06/13/2020**

In an effort to facilitate continued relationships, the IDD Residential Program is modifying the current Visitor Policy. We still will be maintaining diligent and precise guidelines to continue to ensure the safety and well-being of our residents.

We have established a set of guidelines to continue to promote health and safety, and they must always be adhered to. The guidelines are as follows:

1. All visits are encouraged to take place at the residential sites. We will permit community visits if the individual participating in the visit can comply with the social distancing requirements and the wearing of a face mask or covering. The residential staff will accompany the resident on any community visitations.
2. All visits will be set up with the house supervisor. We are respectfully requesting that only two (2) people visit one resident at a time. In addition, only one visit may occur at a time at the residential site.
3. All visits should occur outdoors, weather permitting. In the event of inclement weather, the visit should be rescheduled or it can take place within the home in a safe designated area away from the other housemates. This may only occur if the other housemates are not at increased risk for serious illness from COVID-19. If a resident is at an increased risk, then no visits will occur within the home.
4. Prior to your visit, the house supervisor will screen the visitors by asking if they have any symptoms of COVID-19 or have been exposed to the virus. We are asking the potential visitor to take their temperature prior to visiting and to cancel the visit if symptoms are present. These guidelines follow the Centers for Disease Control.
5. Our residential sites will ensure a comfortable space be provided in an area that allows for social distancing.
6. During the visit, a walk around the neighborhood can be taken if social distancing of six (6) feet can be maintained.
7. All visitors must wear masks or appropriate face coverings throughout the visit, along with the residents within our care.

These visits will be permitted in all of our residential locations, as long as these residential sites are free from corona virus symptoms. If a residential location is being monitored for signs and symptoms of the virus, visits will not be able to occur at that location. Our management and staff will do their very best to give you information as to when the home will re-open for visitors.

We are continuing to offer the option of taking your family member home for a temporary relocation. We will continue to guarantee their residential placement and consolidated funding upon return. However, we will request a COVID-19 test prior to the return and will institute a fourteen (14) day quarantine period upon return.

Our goal and first priority will always be the health and safety of those we serve and the staff we value. Please understand the visitor policy may change depending on the guidance of ODP as well as the Centers for Disease Control and the Governor. **The revision of this policy is based on the Pennsylvania Department of Human Services – *Guidance for Visitation in Residential Settings Licensed by the Office of Developmental Programs (ODP) in the Green Phase of the Process to Reopen Pennsylvania – ODP Announcement 20-066***

The IDD Director and IDD Residential Manager are responsible for the implementation of this policy. All questions should be directed accordingly.