

April 1, 2020

Subject: ENGAGE/First Episode Psychosis Program

The Coordinated Specialty Care (CSC) Team member will continue to be responsible for the following alternatives during the suspension of any group based delivery:

- 1. Contacting and communicating with all clients who are active participants in the program via telephone and text, following the regular attendance schedule that is routine for that client and increasing frequency if and when needed.
- 2. Delivering phone sessions and/or video sessions on an individual basis if client is receptive and agreeable to this alternative in lieu of any social group programming.
- 3. Medication checks and any necessary additional medication adjustments/modifications will be delivered via telehealth.
- 4. Assessing participant 1:1 via face to face sessions between participant and CSC team member if participant is receptive and agreeable to this. Participants/CSC team members are being advised and frequently reminded to be aware of social distance, hygiene and safety precautions while navigating the community.



