

# Coronavirus and the Dept. Of Corrections (DOC)

The DOC is taking new measures at its facilities to mitigate COVID-19 including:

- Visiting is suspended at all state prisons effective March 13 for at least two weeks
  - This applies to visitors and volunteers
  - The commissary limit for inmates will increase during this time to \$100
- Inmates can utilize five free phone calls per week as well as five free emails per week
- Visitors and inmates can participate in a new video visitation program that allows visitors to participate from home
  - For complete details, including how to schedule a video visit, [read the Video Visitation Visitor Guide](#) See Below:

## VIDEO VISITATION VISITOR GUIDE

### Video Visitation

Video visitation is a free service being offered to inmates and authorized visitors while visitation is suspended at the facilities in response to COVID-19 precautions.

- Video visits will begin being offered on **March 19, 2020**.
- All inmates are eligible to participate.
- The visiting rules for Video Visitation are generally the same as those for visiting in the facility. Visitors who have been restricted from visiting any institution may not participate in this program. If any inappropriate conduct occurs on the behalf of the inmate or the visitor the visit shall be terminated.

### Required Application

- In order to participate in video visitation, the visitor must download the “ZOOM Cloud Meetings” application on a smart phone, laptop or tablet that has video and audio capabilities.

### Scheduling

- A visitor shall request a time slot based on the facilities existing visitation schedule. The facility will make an effort to accommodate the requested time, understanding the time requested may not be available.
- Up to 3 authorized visitors may participate in a video visit.
- Visits must be requested at least 2 business days in advance; however, they may be scheduled more quickly based upon availability.
- A visitor shall cancel a visit at least 1 business day in advance by emailing the facilities resource email account.
- A visitor may request a video visit by emailing the facilities resource email account.
- A visitor **MUST** include the following information:

1. Visitor Name(s):
2. Address(es):
3. Date(s) of Birth:
4. Phone Number(s):
5. Schedulers E-mail address:
6. Inmate Name:
7. Inmate ID:
8. Requested Visit Date:
9. Requested time slot (provide a 4-hour time slot within the facilities visiting hours):

\*\*\*DISCLOSURE: If a valid email address is not provided, the visit will not be scheduled. After a visit is scheduled by the facility, you will receive an email notice. The email notice will contain a link to the visit along with pertinent information to connect (meeting identification number and IP address).

### **SCI Accounts**

- Albion - RA-CRALBZOOMSCHED@pa.gov - Benner Township - RA-CRBENZOOMSCHED@pa.gov  
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- Camp Hill - RA-CRCAMZOOMSCHED@pa.gov - Cambridge Springs - RA-CRCBSZOOMSCHED@pa.gov -  
Chester - RA-CRCHSZOOMSCHED@pa.gov - Coal Township - RA-CRCAZOOMSCHED@pa.gov - Dallas - RA-  
CRDALZOOMSCHED@pa.gov - Frackville - RA-CRFRAZOOMSCHED@pa.gov - Forest - RA-  
CRFRSZOOMSCHED@pa.gov - Fayette - RA-CRFYTZOOMSCHED@pa.gov - Greene - RA-  
CRGRNZOOMSCHED@pa.gov - Houtzdale - RA-CRHOZOOMSCHED@pa.gov - Huntingdon - RA-  
CRHUNZOOMSCHED@pa.gov - Laurel Highlands - RA-CRLAUZOOMSCHED@pa.gov - Mahanoy - RA-  
CRMAHZOOMSCHED@pa.gov - Mercer - RA-CRMRZOOMSCHED@pa.gov - Muncy - RA-  
CRMUNZOOMSCHED@pa.gov - Phoenix - RA-CRPHXZOOMSCHED@pa.gov - Pine Grove - RA-  
CRPNGZOOMSCHED@pa.gov - Quehanna Boot Camp - RA-CRQUEZOOMSCHED@pa.gov - Retreat - RA-  
CRRETZOOMSCHED@pa.gov - Rockview - RA-CRROCZOOMSCHED@pa.gov - Smithfield - RA-  
CRSMIZOOMSCHED@pa.gov - Somerset - RA-CRSMRZOOMSCHED@pa.gov - Waymart - RA-  
CRWAMZOOMSCHED@pa.gov

### **Frequency and Length of Visit**

- Video visits will be scheduled during normal visiting hours/days of the respective facility. - An inmate is permitted to have 1 video visit per week. All visits will be recorded in visitor tracking. - Only 1 weekend day is permitted per month. - A video visit will be 45 minutes in length. All visits will start on the hour.

Visitors

- Must be on the authorized visitor list and a DC-313 must be present for any children participating. - A minor may only participate in a video visit if accompanied by a parent/guardian.

Attire

- Visitors are expected to dress appropriately and avoid clothing that is revealing or provocative in accordance with the DC-ADM 812. Visitors shall not wear a bathing suit, an extremely short skirt/dress, shorts, a halter-top, or clothing made of see-through material. Failure to follow these requirements may result in the termination of the visit and/or loss of visitation privileges.

### **Conduct/Security**

- The Department expects the inmate and his/her visitors to demonstrate proper conduct during a visit. Conduct that is offensive or insulting shall not be tolerated. Unacceptable conduct during a visit shall be cause for termination of the visit. Unacceptable conduct by the inmate could result in a misconduct being issued and his/her prohibition from future visits. - Video visits may be audio/video recorded, and are subject to review for appropriateness. - Unacceptable conduct by a visitor could result in that visitor's visiting privileges being suspended. Reports of unacceptable conduct by a visitor shall be reported to the Facility Manager of the inmate's facility. The Facility Manager shall decide what restrictions, if any, shall be imposed. If a visitor's visiting privileges are restricted, he/she will be so informed, in writing by the Facility Manager - The Visiting Room Officer shall be responsible for monitoring the video visit and will end the visit as outlined In Department policy if visitation rules are violated. - Visiting rules can be found on the Department's public website at [www.cor.pa.gov](http://www.cor.pa.gov).