



March 16, 2020

Subject: Maverick and Olive Branch Drop in Centers

The decision was made to temporarily close the community based Drop-In Centers as a means of practicing social distancing at the recommendation of the CDC. At this time, all active members who are open to the Maverick and Giving Tree Drop-In Programs were notified individually via telephone by the peer staff and or program supervisor of the Drop-In Center. Peer staff and program leadership will continue to provide member support by following the below protocol during this program modification:

1. Contacting and communicating with all active members who are enrolled in the program on a daily/weekly basis via telephone.
2. Delivering peer support in the form of phone sessions on an individual basis if member is receptive and agreeable to this alternative in lieu of opening the center for social purposes-scheduling this in advance and having a scheduled phone session.
3. Staffing the Drop-In Centers for peer support via telephone availability for virtual “walk-ins” if and when members are in need to talk with someone during regularly scheduled business hours or wants to schedule an individual session.
4. Assessing members 1:1 via face to face sessions between client and peer if client is receptive and agreeable to this. Peer support workers are being instructed to be aware of social distance, hygiene and safety precautions while working in the community.
5. Sharing updates and announcements with all staff and participants as they are available (CDC guidelines and county specific information).
6. Documenting all services/outreach rendered.

