

## Free Medical Shuttle

### Disclaimers

- This service is available to all adult patients who utilize UPMC medical facilities.
- Pick up at your residence only, transport to appointment and return to your residence.
- We are not an Emergency transportation taxi. If you are in an emergency situation, dial 9-1-1.
- Our staff is not trained to complete medical emergency procedures.
- Our transportation service has the discretion to cancel transportation due to inclement weather.
- This is curb to curb service. Staff are not permitted to enter homes, or to assist patients in the absence of their crutches, canes or walkers during the entering/exiting of the vehicle.
- Our vehicles are not designated as handicapped (wheelchair) accessible.

### We do not operate during these holidays:

- Easter
- Thanksgiving (includes the Friday and Monday after Thanksgiving)
- New Year's Day
- Christmas\* (Includes December 24, 25, and 26)
- Martin Luther King Day
  - Memorial Day
  - Independence Day—4th of July
  - Labor Day
  - No Sunday transportation



## Empowering People. Strengthening Communities. Transforming the Future.

Every day, the caring, highly trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When you or a loved one needs help, we'll be there.

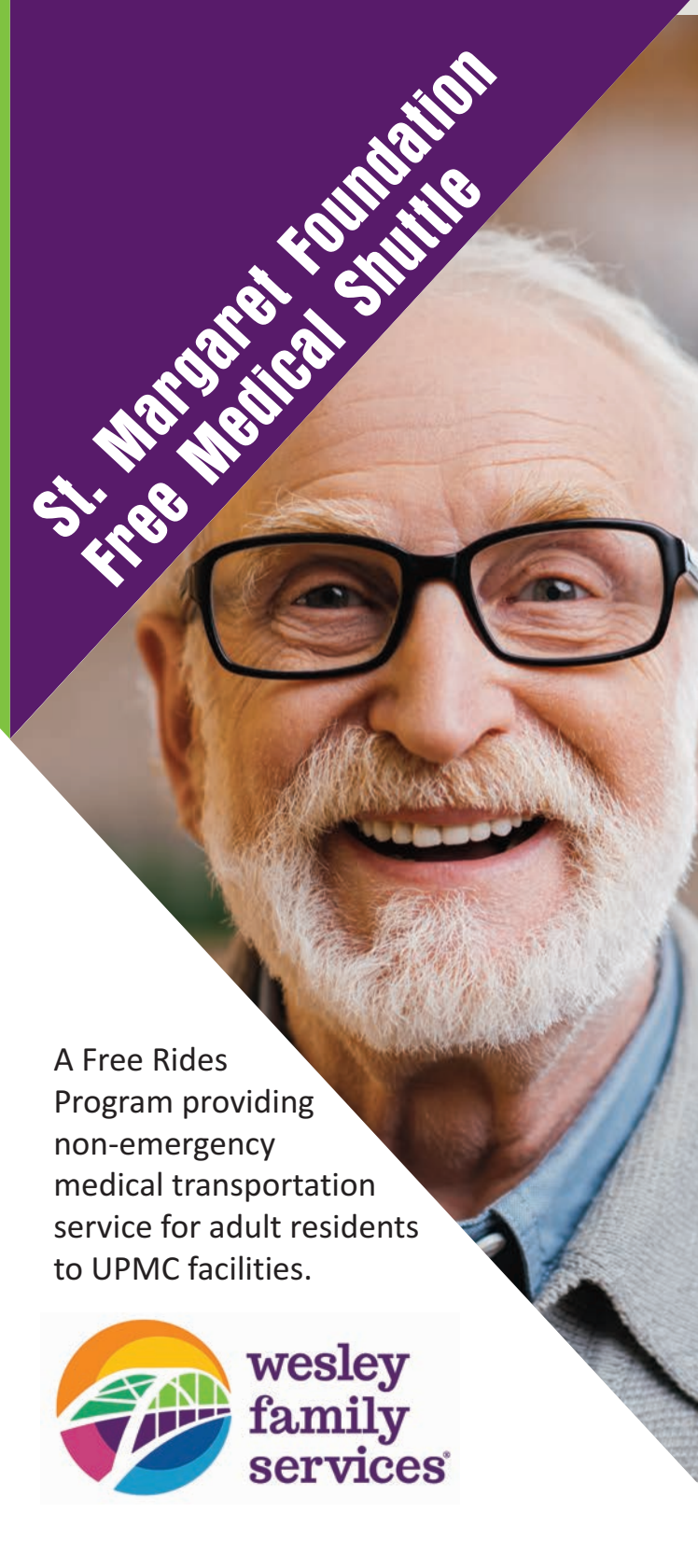


For more information about the  
St. Margaret Foundation Free  
Medical Shuttle program, call  
**724-889-0029**

[www.wfspa.org](http://www.wfspa.org)

St. Margaret Foundation  
Free Medical Shuttle

A Free Rides  
Program providing  
non-emergency  
medical transportation  
service for adult residents  
to UPMC facilities.





## How the St. Margaret Foundation Free Medical Shuttle Service Works

- 1 Call us as soon as possible to schedule a ride.
- 2 **Our phone number is 724.889.0029.**
- 3 You , or your doctor’s office if located in a UPMC facility, can call to schedule your ride.
- 4 You will be asked to complete a form over the phone.
- 5 Please be ready one hour prior to your appointment.
- 6 If an escort is going with you, that person can ride for free.
- 7 Patients may utilize our services multiple times for one way as well as roundtrip needs throughout the year.

## Cost of Service

The service is free of charge to patients and their escorts.

## Hours of Operation

The St. Margaret Free Medical Shuttle operates from 8:00 am (or earlier if needed) to 5:00 pm Monday through Friday.

Saturday transportation may be provided with seven days notice. No exceptions. If staff is unable to answer your call, please leave a message with your name and phone number. We are committed to returning your call in a timely manner.

**Our phone number is 724.889.0029.**

## Geographic Locations Served

The St. Margaret Foundation shuttle service will pick up and drop off in the following locales only:

- Arnold
- Brackenridge
- Cheswick\*
- Creighton
- Harmarville\*
- Lower Burrell
- Natrona
- Natrona Heights
- Springdale\*
- Tarentum
- New Kensington (Includes Parnassus\*)

**\*Those with asterisk, call for specific areas of service.**

**Proudly Funded By:**



## Benefits of Using the Free Medical Shuttle

- Our drivers adhere to a higher standard of professionalism.
- Your wait time from time of call to pick up after appointments is reduced and there are no restrictions based on out of county transportation needs.
- As needed, staff will assist patients in and out of the vehicle and onto and off curbs.
- While transporting individuals in our vehicle, our drivers are not to deviate from the course other than to drive them home or directly to their medical appointment. No exceptions.
- The Shuttle’s cell phone is hands-free use.
- Our vehicle is cleaned regularly and our drivers are not permitted to eat or smoke in the vehicle.

## For Additional Information

For additional information about the St. Margaret Foundation Free Medical Shuttle, please call **724.889.0029.**

**Look for St. Margaret Foundation Free Medical Shuttle on Facebook.**

