

More Ways to Volunteer at Wesley Family Services

In Service of Seniors: Pittsburgh

Volunteers are connected with older adults in their neighborhood to provide practical supports like rides to appointments, help with grocery shopping, and friendly visiting. Services are offered free of charge to Allegheny County residents age 60+.

Phone: 412.345.7420

Email: ISOS@wfspa.org

Website: www.wfspa.org

Foster Grandparent Program

Volunteers aged 55+ help, guide, and assist at-risk children in an educational setting to achieve their personal goals. Certain guidelines apply.

Phone: 412.660.6841

Email: rebecca.maletto-cornell@wfspa.org

Website: www.wfspa.org



Empowering People. Strengthening Communities. Transforming the Future.

Every day, the caring, highly trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When someone in our community is in need, our volunteers are there to help.



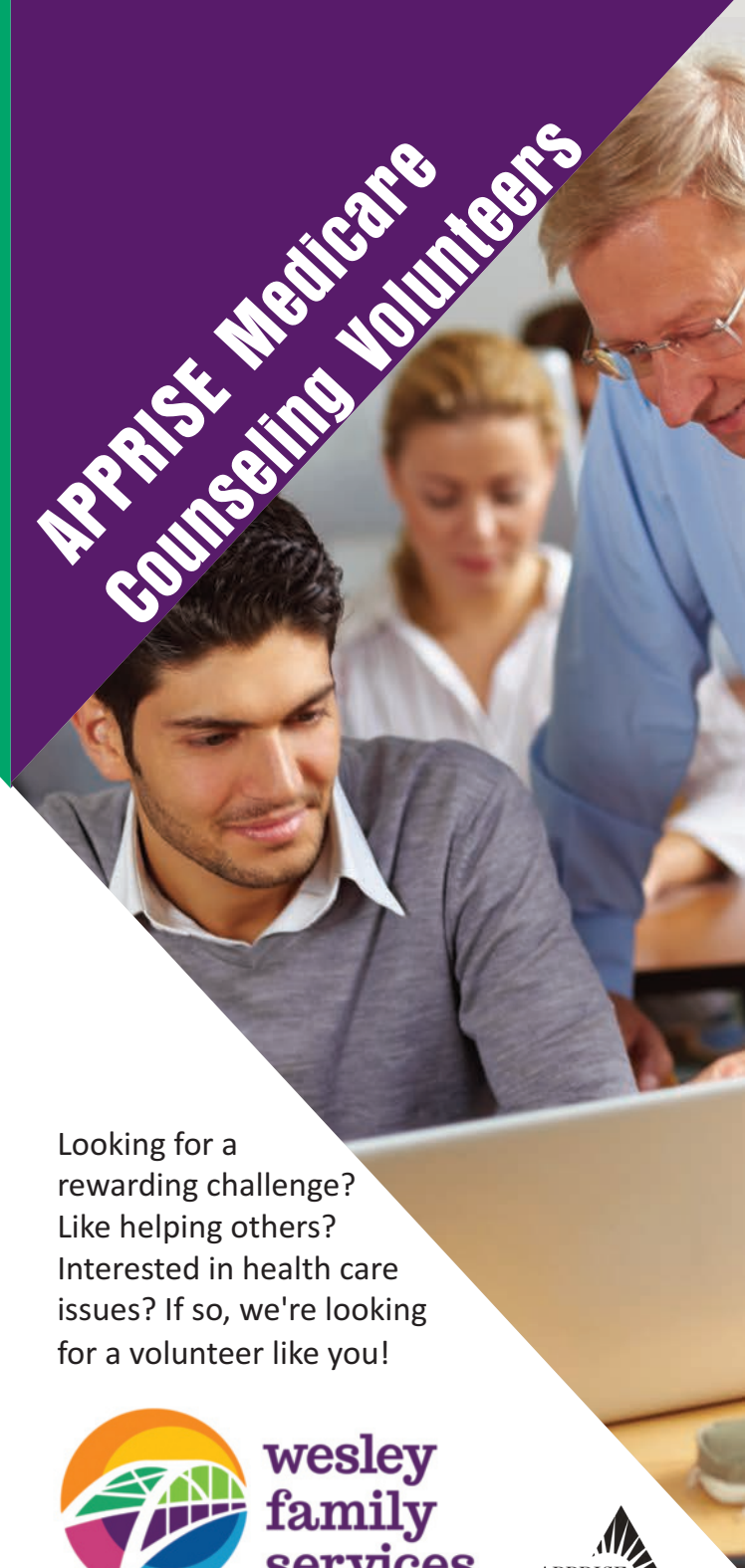
For more information about
APPRISE Volunteer Opportunities, call:

412-661-1438

www.wfspa.org

**APPRISE Medicare
Counseling Volunteers**

Looking for a
rewarding challenge?
Like helping others?
Interested in health care
issues? If so, we're looking
for a volunteer like you!





APPRISE PROGRAM

APPRISE is Pennsylvania's State Health Insurance Assistance Program (SHIP). APPRISE is a free service, designed to help Pennsylvanians understand their health care options. Its mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits. In Allegheny County, the APPRISE program is operated by Wesley Family Services in partnership with the Allegheny County Area Agency on Aging.

APPRISE assists clients through one-on-one counseling sessions to:

- Help them understand their Medicare and Medicaid benefits
- Inform them of their choices about healthcare coverage
- Identify other available medical assistance programs
- Assist in completing benefit applications

“Life’s most persistent question is, what are you doing for others?”
...Martin Luther King, Jr.

Opportunities for APPRISE Volunteers

APPRISE offers interested individuals a variety of opportunities to get involved as a volunteer, from assisting with important administrative functions to becoming a trained certified counselor. All training to become a volunteer is free of charge.

Common volunteer roles include:

- **Counselor:** direct discussions with beneficiaries, caregivers, and/or family members about their individual Medicare and health insurance situation.
- **Tele-center Representative:** answering the APPRISE toll free number
- **Presenter:** presenting Medicare and program information to groups
- **Exhibitor/Information Distributor:** staff information kiosks or exhibits at events to provide general information to the public
- **Administrative Support:** copying, filing, data entry, and placing outbound calls

For volunteers with an interest in an ongoing commitment, all opportunities require weekday (Monday - Friday daytime hours) availability. The level of commitment can be whatever you choose, but a counselor requires a minimum of four hours per week while training to be a Certified APPRISE Counselor.

Connect and Apply

APPRISE Volunteers should have a general interest in the healthcare system, enjoy problem solving, have good communication skills, and be reliable.

If you are ready to become an APPRISE volunteer, please contact us to receive your APPRISE Interest Packet in the mail.

Phone: 412.661.1438

Email: APPRISE@wfspa.org

Website: www.wfspa.org

Address: 221 Penn Ave, Pittsburgh, PA 15221

Please Note: Individuals who are licensed and active insurance agents or brokers **are not** permitted to volunteer for the APPRISE program.

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