

# Annual Report 2017-18



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family  
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**Empowering People.  
Strengthening Communities.  
Transforming the Future.**

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# 2018 Annual Report

## What Matters!

We admire Dr. Martin Luther King Jr.'s vision and amazing ability to make the most complex issues simple.

He said, "Our lives begin to end the day we become silent about the things that matter."

Nearly two years ago, our dedicated Boards of Directors courageously put a stake in the ground with a loud voice that they would bring two organizations together to better equip a new organization to care about the things that matter.

Their vision was that we would do more for more, become more efficient and effective and, ultimately, continue our legacy of innovative services to best meet the needs of those we are privileged to serve.

Our mission is *to empower children, adults and families by providing transformational*

*care.* Many of these individuals and families are in populations at significant risk or have been marginalized by challenging circumstances. Our new organization is committed to empower those we serve with a voice to share their dreams, hopes and aspirations for the future.

Through empathetic listening, we provide transformational care that is the support that makes a difference for children, adults and families. We place great value on excellence and innovation acknowledging the significant challenges in the current environment. Moreover, in the end, those we serve, and those doing the serving, provide tremendous inspiration to forge ahead.

For the friends of the organization and our generous supporters, **thank you** for your part in creating a new organization that now provides transformational care to over 30,000 people in southwestern Pennsylvania.

We humbly ask you to continue to come alongside the new Wesley Family Services to make a positive difference in the lives of children, adults and families!

For kids, adults and families,

**Douglas W. Muetzel**  
Chief Executive Officer

**Joshua C. Lewis**  
Chair, Board of Directors

January 29, 2019



## 2017-18 BOARD OF DIRECTORS

**Joshua C. Lewis**—Chairperson

**Drew Schauble**—First Vice Chair

**Yasmin Shaheed**—Second Vice Chair

**Robert J. Reilly**—Treasurer

**Patricia K. Nichols**—Assistant Treasurer

**Christine Probert**—Secretary

**Shanicka L. Kennedy**—Assistant Secretary

Tammy Aupperle	Ross Chambers
Benjamin Ciocco	R. Leonard Corton
Christopher Hoffman	Philo Holcomb III
Terrell Jefferson	James Kelly
Allen Kukovich	Thomas Menk
Beverly Moore	Scott O'Mara
Deepa Malhotra	Gabe Pellathy
Richard Ubinger	Richard Zahren

## EMERITUS

Floyd Cephas	Jane Downing
Audrey Murrell	Nancy Nelson
Gordy Opitz	Grant Scott III

## FINANCIAL REPORT

For the period July 1, 2017—June 30, 2018

REVENUE AND SUPPORT	
Program Revenue	\$ 57,266,516
Fundraising and Grants	\$ 1,420,334
United Way	\$ 461,527
Other income	\$ 1,342,042
<b>Total Revenue and Support</b>	<b>\$ 60,490,419</b>
OPERATING EXPENSE	
Program Services	\$ 51,861,437
Fundraising	\$ 759,530
General & Administrative	\$ 8,165,565
<b>Total Operating Expenses</b>	<b>\$ 60,786,532</b>

An audited Financial Report is available by contacting the agency's Office of Finance at 412.820.2050.



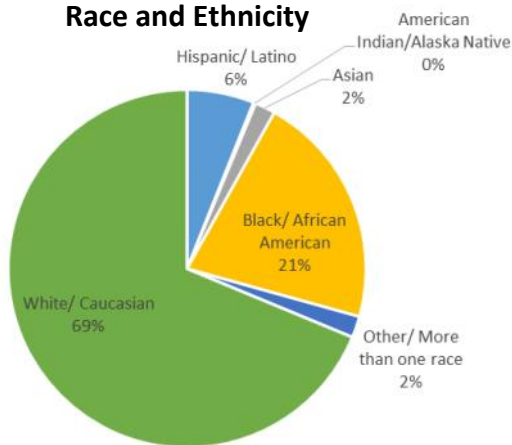
# YEAR IN REVIEW

## 5 Important Merger-related Moments for Wesley Family Services in 2018

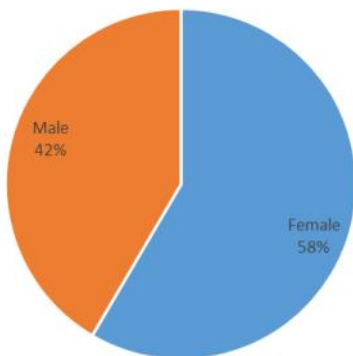
- 1 Raised over \$3 Million to support merger-related activities and aid in the transition process
- 2 Began a successful migration of programs from Family Services of Western PA and Wesley Spectrum to Wesley Family Services
- 3 Board of Directors ratified the first Wesley Family Services budget
- 4 Reduced administrative office footprint by 20% while creating a Program Services Center at our 221 Penn Avenue location
- 5 Received no reports of interrupted services due to merger-related activities

## Overview of Clients Served in Fiscal Year 2017-18

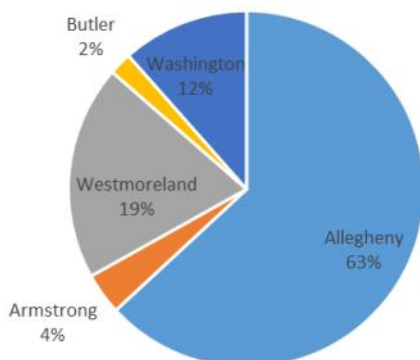
### Race and Ethnicity



### By Gender



### By County Served



## FY 2017-18 Program Highlights

- ◆ Wesley Family Services served the mental and behavioral health needs of 31,534 children, adults, and families across more than 60 programs in brief and ongoing services.
- ◆ Our Healthy Relationships Curriculum, developed for schools, districts, and organizations that serve students and individuals with autism and developmental disabilities, is now being used in nearly 100 districts and organizations in 8 states and has helped teach an estimated 30,000 individuals. This extensive resource is designed from beginning to end to help educate, inform, and promote healthy relationships so that individuals can successfully transition into adulthood.
- ◆ With 1 in 59 children now being diagnosed with an Autism Spectrum Disorder (Centers for Disease Control estimate), our Behavioral Health Rehabilitation Services program began offering children ages 2 through 7 Intensive Family Coaching (IFC), a model of treatment for families who need assistance building a more positive parent-child relationship.
- ◆ Expanded our Mental Health Outpatient offering to include ENGAGE First Episode Psychosis, a team treatment approach for teens and young adults age 15 to 25 with schizophrenia, major depression, bipolar disorder, drug-induced psychosis, or those who have not yet been diagnosed.
- ◆ Opened a new Foster Grandparent program that provides volunteer opportunities to low-income individuals, age 55 and older, who give supportive one-on-one attention in school or community settings to children who are at-risk or have special needs.
- ◆ Launched Life Sharing, a service that allows individuals with intellectual and developmental disabilities to experience real in-home settings with a volunteer host family rather than the traditional Community Living Arrangements/Group Homes.
- ◆ Announced plans for a new four-story development in the economically challenged City of New Kensington to house staff offices and program space, as well as low-income apartments.

**EMPOWERING PEOPLE. STRENGTHENING COMMUNITIES. TRANSFORMING THE FUTURE.**



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Web: [www.wfspa.org](http://www.wfspa.org)



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Every day, the caring, highly-trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When you or a loved one needs help, we'll be there.



**For program information call:  
412-342-2270**

[www.wfspa.org](http://www.wfspa.org)