

A History of Service

Wesley Family Services is a comprehensive human service agency that provides a wide variety of programs, services and activities for children, families, and adults living in the Western Pennsylvania region. We remain committed to our mission...

To empower children, adults, and families by providing transformational care.

Our services are developed in accordance with national service organizations, the Alliance for Strong Families and Communities, and the National Council for Community Behavioral Health and are accredited by the Council on Accreditation of Services for Families and Children. Certification by the Council on Accreditation means that Wesley Family Services meets the highest national standards for professional performance in human services.

Personnel policies, procedures, and practices are designed and implemented to prohibit discrimination on the basis of race, color, religious creed, disability, ancestry, national origin, age, sex, or sexual orientation.



Representative Payee

Empowering People. Strengthening Communities. Transforming the Future.

Every day, the caring, highly trained staff of Wesley Family Services empowers children, adults and families to overcome challenges so that they can be part of a stronger community with a brighter future. When you or a loved one needs help, we'll be there.



**For more information about our
Representative Payee program,
please call:**

412.850.5460

www.wfspa.org

Comprehensive services for individuals in Allegheny County who receive Social Security benefits and need assistance with financial management.





Program Background

The Representative (Rep) Payee Program of Wesley Family Services provides financial management services to Allegheny County residents who have a mental health diagnosis and who are in need of assistance with managing their Social Security benefits. Our service is built on the premise that it is each individual's right to have direct involvement in their own financial planning and direct contact with their Rep Payee.

Our program is staffed by Financial Service Coordinators who are mental health professionals that work directly with each person served and their team members. The program also employs Financial Benefit Specialists to manage the accounting details and recordkeeping.

All Rep Payee staff members are committed to pursuing financial stability for the individuals we serve. We encourage each person in the program to progress toward independent, healthy financial management. To achieve this goal, we work directly with treatment team members to develop personalized steps toward this goal.

Eligibility Requirements

Wesley Family Services can provide organizational Representative Payee services to individuals who meet ALL of the following criteria:

- Receive Social Security benefits
- Live in Allegheny County
- Are age 18 or older
- Have a mental health diagnosis
- Are actively involved in mental health treatment with a treatment provider who sees them regularly, such as a Service Coordinator or Community Treatment member

Financial Service Coordinators work directly with each person to create an individualized budget plan. Individuals in the program may contact their Rep Payee staff directly with requests or budget questions. No third party intermediary is necessary. Rep Payee staff will communicate with an individual's Service Coordinator, Community Treatment Team (CTT) staff, or other mental health providers as an active part of the treatment team.

Services Provided

Services provided by our Rep Payee staff include:

Debt Management

- Negotiation of settlements with creditors and/or collection agencies
- Funding options for settlements with collection agencies
- Referrals to reputable consumer debt consolidation agencies when necessary

Account Management

- Individualized account statements are available by request at any time
- Ability to receive personal funds via a debit card for those who meet eligibility requirements

Budget Meetings

- Face-to-face budget meetings with Representative Payee staff
- Coordination with Service Coordinators, CTT staff, or other mental health providers to assist individuals with specific budget needs/purchases

Organizational Payee Fee

Wesley Family Services has been authorized by the Social Security Administration (SSA) to collect a monthly fee for providing Rep Payee services. The amount of the fee is determined by SSA and may increase each January by the same percentage as the Cost-of-Living Adjustment.

Referral Process

Our comprehensive electronic referral form can be emailed to you upon request. We encourage you to contact us prior to completing the referral should you have any questions about eligibility.

For Additional Information

For information regarding Wesley Family Services Rep Payee program, or to make a referral, please contact:

Michelle Cox

Representative Payee Program Manager

Ph: 412.850.5460

fax: 412.345.0066

Email: Michelle.Cox@wfspa.org

Program Locations:

Wesley Family Services
201 Corbet Street
Tarentum, PA 15084

Wesley Family Services
221 Penn Avenue
Wilkinsburg, PA 15221

